

2147 Eisenhower Dr N Goshen, IN 46526-8807 PH (888) 773-3088 FAX (888) 392-2400 info@heartfeltcreations.us www.heartfeltcreations.us

Wholesale Policy

Discount 50% on Heartfelt Creations' manufactured products, 20% otherwise.

Orders Opening Order \$250.00, reorders \$100.00, at least 2 per item. Opening orders must be paid with credit card, PayPal or pre-paid check.

Online Sales You may not sell on Facebook groups or eBay auctions (eBay ProStores do not fall under this category). You may download professional product images from our website by logging into your retailer account located at www.heartfeltcreations.us/retailers.

New Product Releases We Release new products on the second Wednesday every month. As a retailer you may order products two days in advance. You will receive a notification email when new products are available for purchase.

Project Samples You may use our project samples to promote Heartfelt Creations product. Restrictions: Heartfelt Creations watermark and project designer credits must always be used.

Videos We have created video tutorials that you can use for marketing. Login to your retailer account at **www.heartfeltcreations.us/retailers** to access them. You may not download these videos unless written permission has been granted.

Returns We only accept returns for items that are defective, damaged or shipped wrong. Items must be returned within 30 days of receipt.

All prices and procedures are subject to change at any time.